Shining Stars is open with restrictions in place. In order to keep our clients, staff and families safe, please take a moment to kindly review our safety measures.

COVID19 Safety Measures:

- **Screening Protocol** – A pre-screening form is sent to all clients prior to their child’s attendance in-center.

- **Drop-off and Pick-up** – in order to reduce the risk of COVID-19 transmission we ask that parents/guardians notify their child’s therapist when they arrive and the therapist will pick your child up at the front door.

- **Face coverings** – all clients and staff will be asked to bring and wear their own mask for the duration of their visit at Shining Stars. Please bring your child’s mask with him/her and the therapist will do their best to support the wearing of the mask. Children 2 and under are not required to wear a mask. Therapists will be wearing masks and possibly face shields.

- **Hand Washing and Hygiene** – all clients and staff will wash their hands prior to and after each session with hand soap and water in the washroom or hand sanitizer. Hand sanitizer will be available in each classroom and at the front door as you leave.

- **Social Distancing** – while this is challenging during therapy, therapists will do their best to stay at least 2 metres away from other staff members while on site.

- **Washroom** – use of the washroom will be limited to two persons at one time.

- **Cleaning and Disinfecting** – all treatment areas will be cleaned and disinfected prior to and after each client interaction, all toys and equipment used in a session will be cleaned and disinfected thoroughly using Health Canada approved products.

- **Monitoring Symptoms** – all visitors must monitor their symptoms. If you feel unwell or ill, do not bring your child to therapy.